

Physician Assessment Tool (PAT) Summary Report

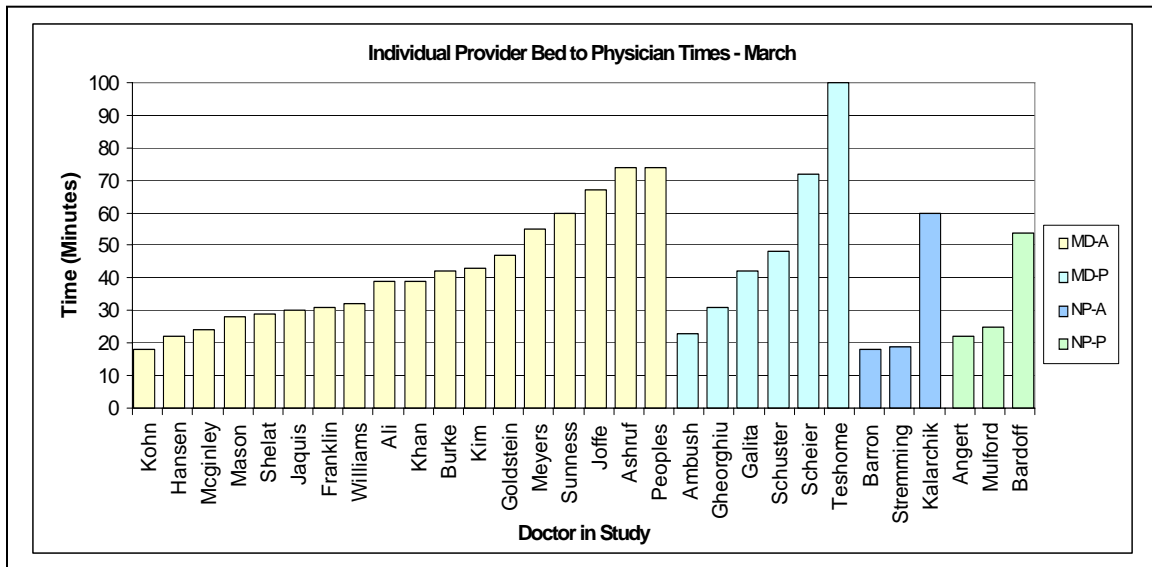
General Trends and Observations

Press Ganey scores have not been updated, as there has only been one month so far in the second quarter, and the n is too low to be valuable. Data shown in the report cards is from first quarter and was discussed on the April summary. Second quarter data will be discussed in the July summary.

March times are highest for the MD-Adult group in all categories. Bed-to-physician and physician-decision-to-dispo times are lowest for the NP-Adult group. Decision-to-dispo-to-check-out time is particularly high for the MD-Adult group, contributing to high times in physician-to-check-out time and total ED time as well.

	Door to Bed	Bed to Physician	Physician Decision to Dispo	Decision to Dispo to Check Out	Physician to Check-Out	Total ED Time
March MD Adult	111	45	210	135	342	452
March MD Peds	75	40	136	26	157	249
March NP Adult	87	20	92	36	81	183
March NP Peds	60	32	101	21	118	208

Bed-to-physician times of individual providers are shown below. In each of the NP groups there is one provider with a time much higher than the other two providers. The MD groups show a more even distribution. Dr. Sch and Dr. Tes stand out as having higher times for March than the rest of the MD-Peds group.

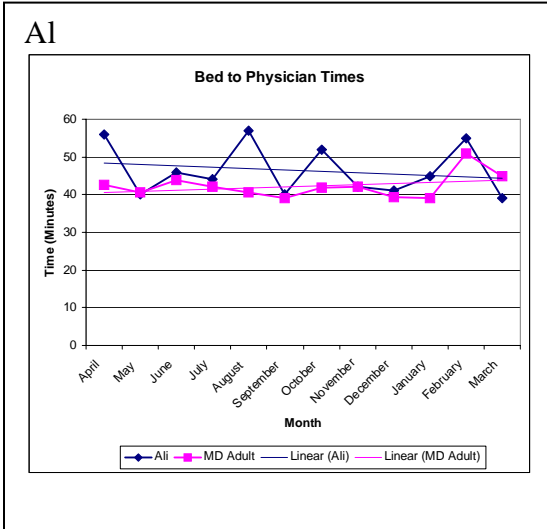


Dr. Ko, usually one of the slower doctors, has the fastest bed-to-physician time of the MD-Adult group in March. As was discussed last month, regarding the NP-Adult group,

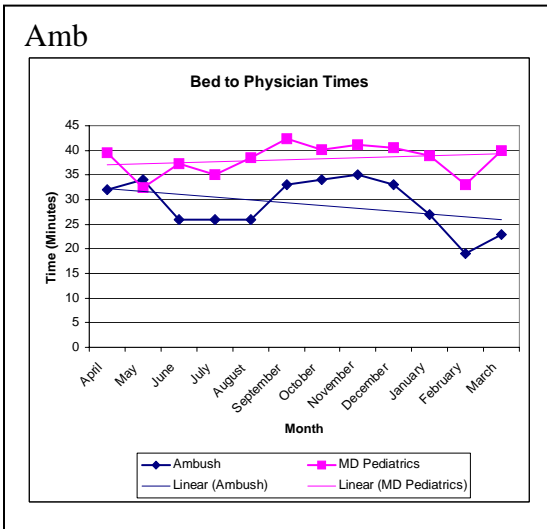
this may be a misrepresentation based on a low 'n'. Of the 136 patients seen by Dr. Ko in March, physician assessment date and time was entered for only 6 of them, so the low bed-to-physician time for Dr. Ko is an average of times for 6 patients. In addition, Dr. Ko saw the majority of his patients in Fast Track, as did the NP-Adult nurse practitioners. It may be that the poor data entry for these providers is linked to working in the Fast Track care area.

Group averages of RVUs/hour in March did not change considerable from February. The largest change was 0.08, for each of the nurse practitioner groups. The NP-Adult group dropped from 3.49 to 3.41, and the NP-Peds group improved from 1.89 to 1.97.

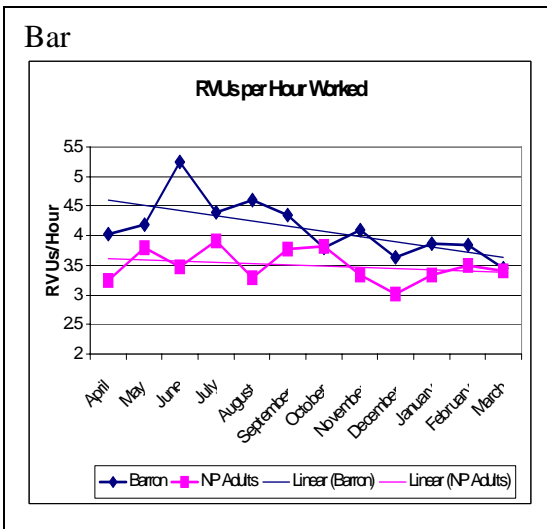
Physician Specific Trends and Observations



- Dr. Al's bed-to-physician time dropped to 39 minutes in March, her fastest time in the past year, and six minutes below the MD-Adult average.
- Door-to-bed time was also faster than the group, but the other four time intervals looked at show slower than average times.
- Dr. Al's RVUs/hour value continues to be nearly identical to her group's average.

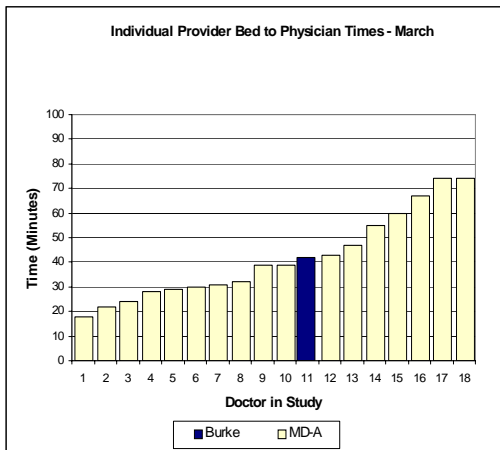


- Dr. Amb's March bed-to-physician time is again the fastest of the MD-Peds group, and very good compared to his previous months.
- RVUs/hour for March are close to Dr. Amb's year average, although slightly lower than the group average.



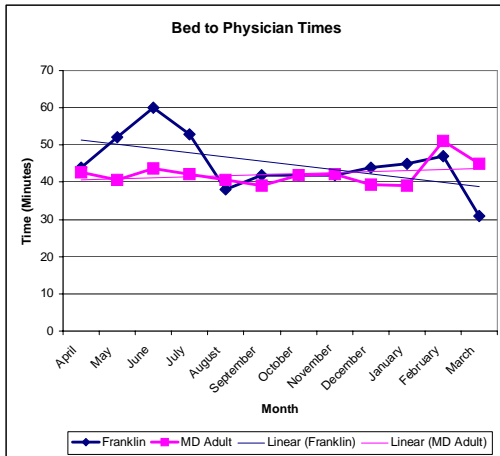
- Bar's RVUs/hour in March were her lowest in the past year. She remains slightly above the group average, however.
- Bed-to-physician-time continues to be low.

Bur



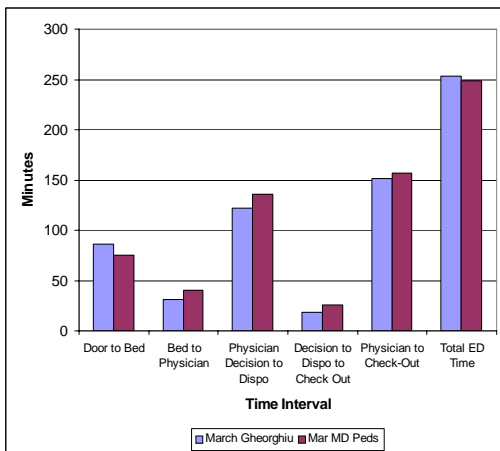
- Dr. Bur's bed-to-physician time returned to a faster than average 42 minutes in March. This places him eleventh of eighteen doctors in the MD-Adult group.
- Most of his other time averages are significantly faster than the group averages.
- RVUs/hour were very low in March, at 3.92 for Dr. Bur. This number is lower than his group's average and the lowest he has achieved in the past year.

Frank



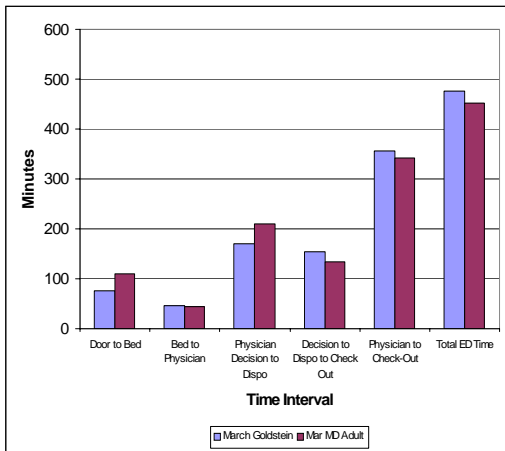
- Dr. Frank's bed-to-physician time improved to his lowest in the past year, at 31 minutes. This is 14 minutes faster than the MD-Adult group average, and 9 minutes faster than the MD-Peds average.
- Dr. Frank's March RVUs/hour value of 3.62 is lower than his personal average of 3.73 on the year. He continues to score between the MD-Adult and MD-Peds averages in this category.

Gheor



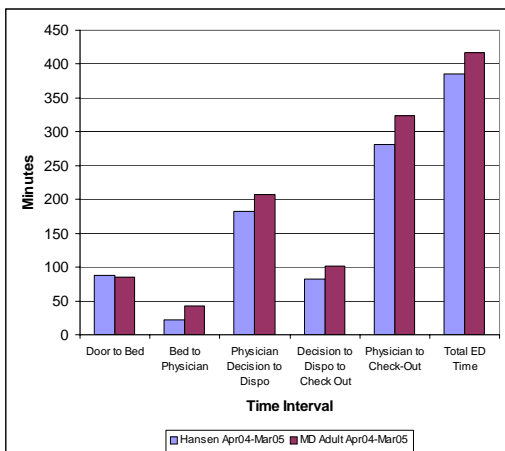
- Dr. Gheor's bed-to-physician time went up in March, as did the MD-Peds average. Her time remains lower than the group average as it has all year.
- All of Dr. Gheor's times are pretty good. Most are faster than the group averages, and those that are above are not far from the averages.
- March RVUs/hour are a bit lower than usual for Dr. Gheor, at 2.91. Her year average is 3.06.

Gold



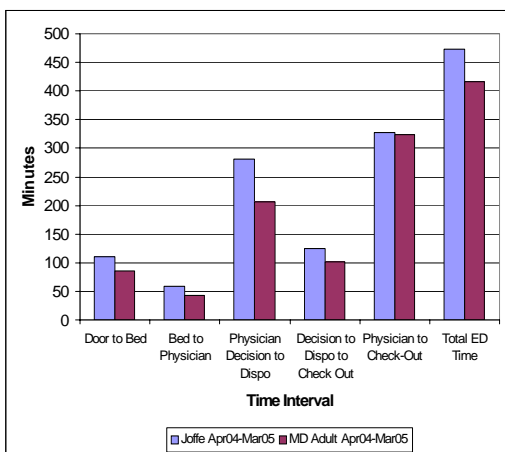
- Despite several time categories in which Dr. Gold shows slower times than the MD-Adult average, his physician-to-decision-to-dispo time is quite a bit lower than average for March. His time 170 minutes is 40 minutes faster than the MD-Adult average.
- Bed-to-physician time improved in March and is close to the average.
- Dr. Gold's RVUs/hour are very close to the group average.

Han



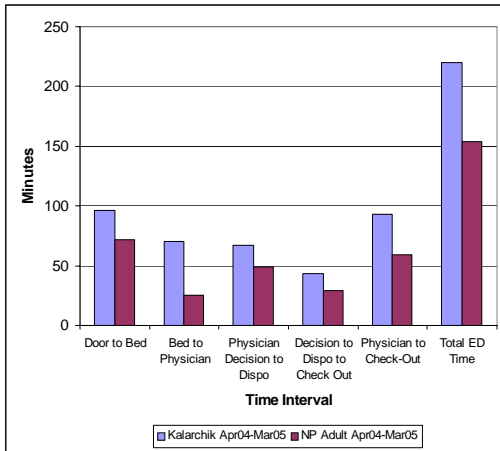
- Dr. Han's yearly time averages are quite good, with faster than average times in all categories except door-to-bed time. His low bed-to-physician time is especially notable.
- RVUs/hour are slightly above average, but not quite as high as usual for Dr. Han.

Jof



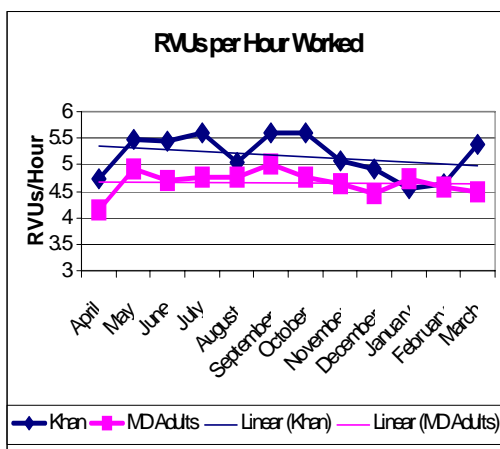
- Dr. Jof's year-long time averages are all slower than the MD-Adult average. Physician-to-decision-to-dispo time is more than an hour higher than the group for the year.
- Most March times are high as well for Dr. Jof, including bed-to-physician time, which is 67 minutes.
- RVUs/hour dropped in March to 4.11, taking Dr. Jof back below the group average.

Kala



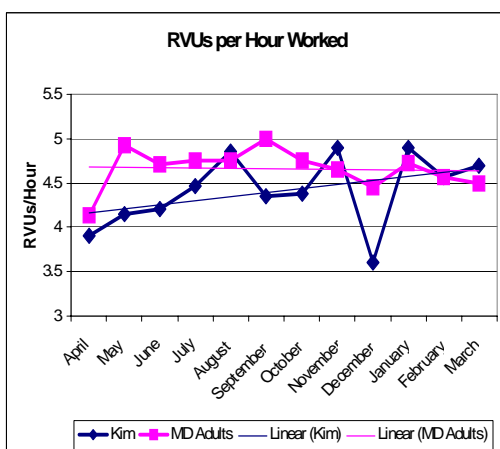
- Kala's patient times year averages are all high compared to the NP-Adult group. Bed-to-physician time and total ED time are particularly high.
- Kala's March bed-to-physician time is again high compared to the group, despite a big improvement from February. Three other March times are high also. Both physician-to-decision-to-dispo time and decision-to-dispo-to-checkout time are within one minute of the group average for March.

K



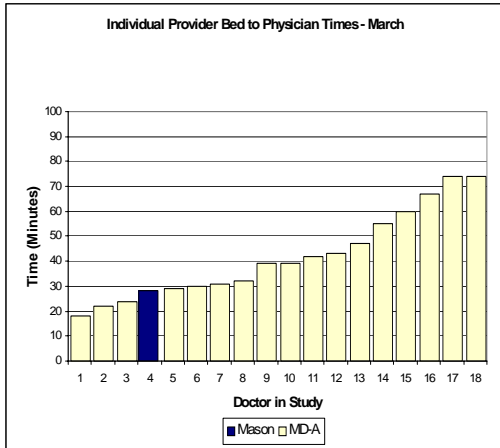
- Dr. K's March RVUs/hour value increased from recent months to a very good 5.38. This is higher than his personal average and well above the March MD-Adult average of 4.50.
- Although Dr. K's bed-to-physician time of 39 minutes is a slight improvement from February, and is 6 minutes below the group average, it is high compared to most of his monthly averages in the past year.

Ki



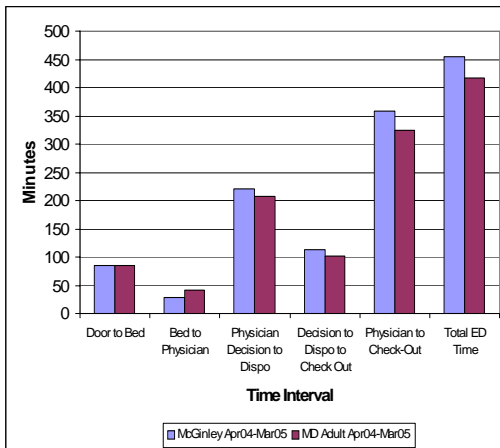
- Dr. Ki's RVUs/hour were 0.20 higher than the MD-Adult group in March, making it the third month in a row that he is at or above the group average.
- Bed-to-physician time for Dr. Ki continues its recent downward trend in March. His time is slightly faster than both the group and his personal average.

Mas



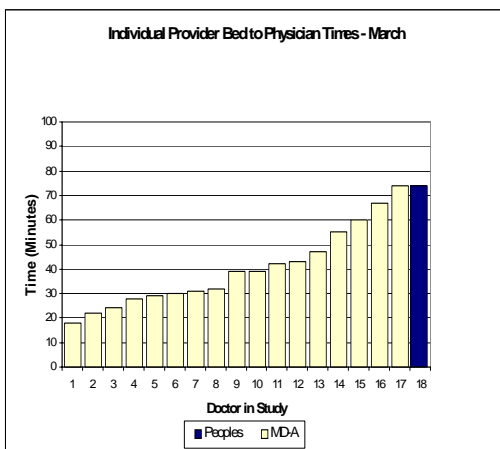
- Dr. Mas's bed-to-physician time of 28 minutes is an improvement from February, and places her fourth of eighteen MD-Adult doctors.
- Dr. Mas achieved 4.99 RVUs/hour, a solid number compared to the group average of 4.50 and her personal average of 4.86.

McGi



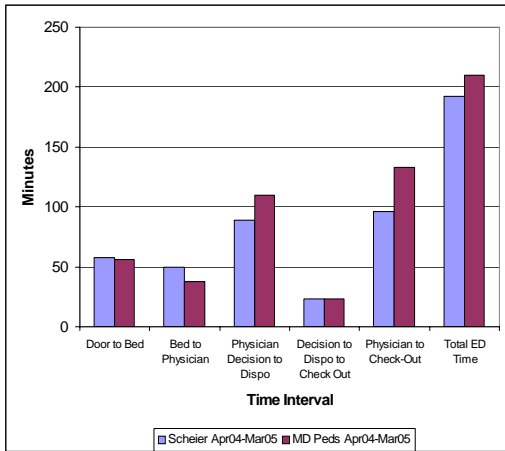
- Dr. McGi's bed-to-physician time in March was a very good 24 minutes, with a year average of 29 minutes, 13 minutes faster than the MD-Adult average. Interestingly, his year averages are higher than group averages in four other categories and equal to the group average in door-to-bed time.
- RVUs remained high in March.

Pe



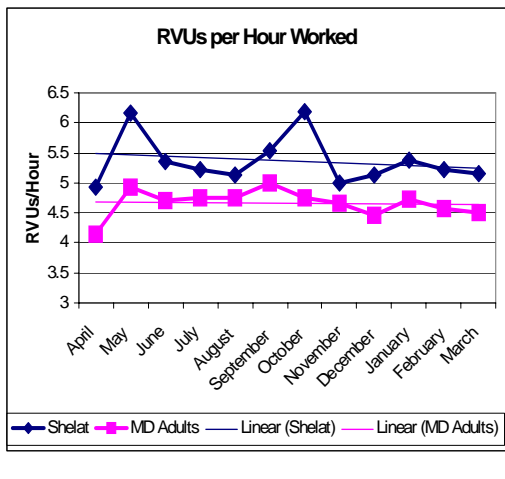
- Dr. Pe' bed-to-physician time of 74 minutes was the highest of the MD-Adult group. (Dr. Ash also had a time of 74 minutes.)
- Dr. Pe' RVUs/hour dipped to 4.63 in March, his lowest in the past year. This was the first time in the past year that his RVUs/hour were below the group average.

Sche



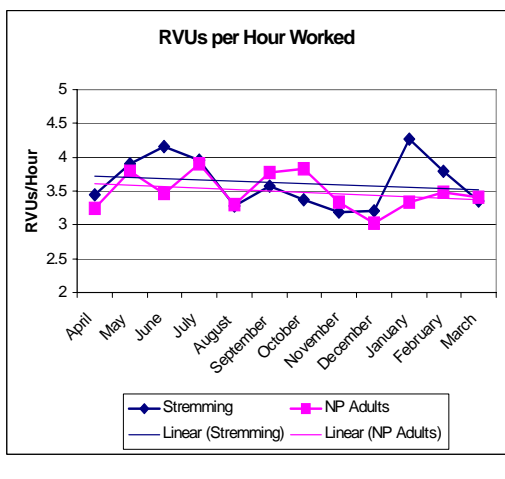
- Dr. Sche's bed-to-physician time increased dramatically in March. Overall, her average in this category is fairly high, at 12 minutes slower than the MD-Peds group. Other times are good.
- RVUs/hour dropped in March for Dr. Sche to 2.42, her lowest value since August.

She



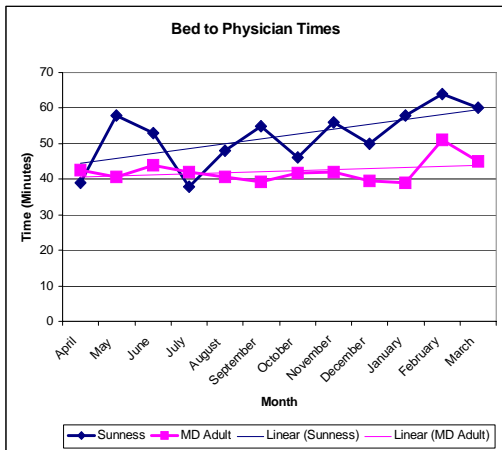
- There was a mistake last month on Dr. She's RVUs/hour chart. It showed his February value as lower than the group average. Rather, it was quite a bit higher than the average, as usual, and as it is once again for March.
- March times are good overall for Dr. She, with a bed-to-physician time of 29 minutes, 16 minutes lower than the MD-Adult average.

Strem



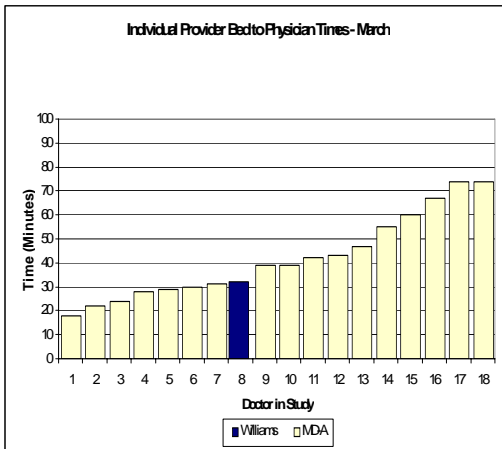
- Strem's RVUs/hour dropped again in March to 3.36, slightly below the NP-Adult average.
- Strem's bed-to-physician time of 19 minutes in March is her fastest in the past year.

Sun



- Although Dr. Sun's bed-to-physician time was lower in March than it was in February, it was still his second highest time in the past year. There is a clear trend of increasing time in this category for Dr. Sun.
- Other time categories were significantly higher than the group average as well. Decision-to-dispo-to-checkout time was the only faster than average time for Dr. Sun.
- RVUs/hour were slightly above the MD-Adult average.

Wil



- Usually one of the top three doctors for bed-to-physician time, Dr. Wil's time increased to 32 minutes in March, placing her eighth. Still faster than average, it was her slowest time in the past year.
- RVUs/hour for Dr. Wil were exactly equal to the MD-Adult average in March. This continues a trend, as she has been close to the group average in RVUs/hour for most of the past year.